



Horizon House

BACK TO THE FUTURE



REPORT TO THE COMMUNITY
2017-2018



Horizon House

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1987

CORPORATE OFFICE 120 S 30TH
\$7.6 MILLION REVENUE



2017

30 YEARS LATER NEW MARKET WEST
\$80 MILLION IN REVENUE

REPORT TO THE COMMUNITY


Dear Friends

Horizon House invites you to reflect with us on our incredible journey this past year through our Annual Report. In 1952, Horizon House was created to provide community supports for individuals coming out of mental hospitals. Over the years we have expanded the scope of our services to include serving individuals with intellectual disabilities, homelessness and behavioral health needs. Horizon House has always been responsive to the emerging needs of the community resulting in our broadened services through the years.

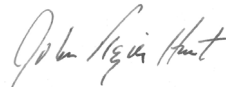
Our main service site has been located at 120 South 30th Street, for over 30 years. This location has provided the foundation for organizational growth throughout Southeastern Pennsylvania and Delaware through partnerships with our funders, educational neighbors, community friends, and supporters. The endorsement and support we have received over the years have given us the depth as an organization to move forward, and today we are stronger than ever before. In order to position Horizon House for the future, we have decided to sell our 30th street building.

As a result of our Founder's fortuitous investment at 30th street, we are able to reinvest the proceeds from the sale in a new community which allows us to start a new chapter in our journey. In partnership with our friends, Mission First Housing, we are building New Market West in West Philadelphia and will relocate to this location in early 2020. New Market West will be a multi-use community-oriented building including offices, community services, health care, retail shops, and child care. This unique opportunity will also provide for the development of an enhanced partnership with an active community.

We encourage you to follow the development of our New Market West building and share with us the incredible passage of time, positively shifting from our past to our future. Many of you have been with us for numerous years, funding our services, partnering with us for projects to serve our community, attending our annual golf outing, and providing support to the organization and those we serve. Each of you has helped lead us to this moment in time. On behalf of all the men and women, we have served in the past, present and future, we are forever grateful.



Jeffrey W.J. Wilush
President & CEO



John H. Hunt
Board Chairperson



MEET OUR COMMUNITY TODAY



JERRY: A Bright and Healthy Future

Battling chronic alcohol addiction and serious mental health issues, Jerry found himself unemployed, homeless and struggling with overwhelming sadness and loneliness. After years of living with friends, in unsafe abandoned houses and various shelters, he connected with Horizon House Housing First Treatment Team in February of 2009. It was at this point that Jerry's life began to change.

The next nine years Jerry's life was filled with challenges, including deteriorating changes in his physical health, relapses in his sobriety, the death of his significant other, and severe depression including attempted suicide. In spite of many down moments, Jerry's support team at Horizon House helped him pull through.

Jerry utilized various Horizon House programs including case management, ongoing mental health and addiction counseling, outpatient programs, and 24/7 crisis management, as well as participating in a variety of support groups. These supports have renewed his zest for life.

Because of Horizon House, "I'm on a straight path, with good case management that helps me follow 'god'- good orderly direction. I know what it means to fall, dust yourself off and start over, and over again if necessary. My goal is to wake up in the morning in a good frame of mind, thinking positive thoughts and just be my best self."

With the ongoing support of his entire care team, Jerry is resilient, currently sober and enjoying life, living in the present, and optimistic about his future. Jerry participates in community meetings, Horizon House Men's Group and goes to the movies. "It's important that I surround myself with positive people."

Sitting with Jerry in his home, you feel his pride and contentment. He is proud of his clean and organized apartment that he shares with his cat Runny. “This is my first ever apartment, and it feels wonderful! I get to eat, sleep and do life on my terms.” Jerry now believes that a healthier and happier future is indeed possible.

"Without Horizon House I'd still be in a shelter or dead. It's that simple."



BEHAVIORAL HEALTH SERVICES

In the early 1950s when Horizon House began providing services, individuals diagnosed with mental illness were primarily institutionalized. Our founders set up weekly socials and support groups for a handful of former mental hospital patients. As funding streams opened during the 1960s through the Community Mental Health Act also called the Mental Retardation Facilities, and Community Mental Health Centers Construction Act; our scope of community services expanded. The 1972 Willbrook lawsuit and 1974 Halderman v Pennhurst State lawsuit, revealed terrible conditions at institutions which led to massive deinstitutionalization across the region and we at Horizon House were ready to care for the community in need.

Today, Horizon House is a forerunner in the field of community-based treatment and rehabilitation. Our services combine recovery with integrated approaches that address an individual's psychiatric, medical, and behavioral health needs. Our interdisciplinary teams apply their experience and expertise to address a wide range of treatment and rehabilitation issues in a coordinated and continuous manner.

The overarching goal of our interventions is to support, to the fullest extent possible, a person-first philosophy that encourages the individual's active membership and participation in his or her recovery and rehabilitation. We envision a future where every individual served will have the opportunity for growth, recovery, and inclusion in their community; access to culturally competent services and supports of their choice; and enjoy a quality of life that includes family, friends, and community engagement.



RHONDA: A New Happy Outlook

Prior to becoming a part of the Horizon House family, Rhonda lived in a residential facility where she was frightened for her physical safety while faced with an intellectual disability, multiple mental and physical health issues. “I was scared, mad and getting into fights. It was the worst time of my life.”

In 2003, Rhonda connected with Horizon House and over the last 15 years she has been showered with love and support by Horizon House Developmental Services Program. Initially Rhonda had excessive anger and needed support from case management, and mental health counseling, but as the years passed Rhonda gained strength and insight. She has shown us that she is a survivor and is now able to better manage her emotions and behaviors.

Today, Rhonda lives in a home with one on one staffing 24/7 that affords her the opportunity to maintain her independence while receiving the supervision and support she needs. “Horizon House has helped me to be a better person. They understand me and know how to take care of me.”

Rhonda now sees Horizon House as her family; “They’ve been there for me for years and always will be, no matter what. They take good care of me and love me real good!”

With the support of her staff, she goes to the gym, eats healthier, and her diabetes is better controlled. She has lost 30 pounds. No longer dressed in baggy t-shirts, she now wears pretty dresses and is proud of her femininity. “I care about how I look, and I now have friends.”

Rhonda's staff is proud of her resilience, emotional growth, and increasing maturity. The consistency and stability provided by Horizon House staff has brought peace to Rhonda's life. Her face now beams with pride and she is truly able to be her beautiful, happy self.



**“I like my neighborhood,
and they like me. I feel
happy, safe and loved.”**

INTELLECTUAL DEVELOPMENTAL DISABILITIES

Life today is very different for an individual with an Intellectual and Development Disability than it was a century ago. In the early 1900's doctors would encourage families to put their disabled children inside institutional settings, where they would be isolated from society.

During John F. Kennedy's presidency, there was a shift in policies due to his concern for children like his sister, Rosemary who was born with an intellectual disability. President Kennedy created the President's Commission on Mental Retardation. A few years later there was a major shift in care for individuals with intellectual and development disabilities with the growth of community programs. The 1980's - 1990's were known as the Group Home Era and the creation of the 1991 Medicaid Waiver which resulted in the development of new options for home and community-based services.

Today, Horizon House offers a full range of therapeutic, home and community-based services for people with intellectual and developmental disabilities. Services are designed to help individuals manage their lives and engage in the community by addressing individual interests and needs. Our community integration activities provide rewarding experiences through planned outings to restaurants, movies, shopping, and art fairs, etc. We foster independence while providing the assistance needed to individuals. Residential options include Community Residential Living, Community Residential Rehabilitation, Supported Living and Life Sharing.



THEO: Restored Hope & Moving Forward

“I was living the American dream, employed, married with a family, and then my world came crashing down.” Theo’s mom died, he lost his job and his home, and spent his savings. He was homeless, depressed, drinking heavily, landed in jail, and contemplated suicide. Theo was hospitalized, and placed in a boarding house that eventually closed. He was once again homeless.

He spent his days wandering 69th Street and ended up in a shelter in 2010. There he met a Horizon House outreach worker that introduced him to Horizon House services.

Over the first two years with Horizon House, Theo faced multiple physical issues, global amnesia, liver cirrhosis, and required mental health support to address his depression and bipolar disorder. He needed help from a range of Horizon House programs including case management, mental health, and substance abuse counseling. Theo desperately needed a liver transplant which he received in 2012.

“I’d lost hope; Horizon House restored my hope. Everything happens for a reason; the creator put them in my life as a tool to give me a second chance. When I woke up with a new liver from an organ donor, I knew I had to share my story. With the ongoing support of Horizon House, I’m alive and grateful.”

Currently, Theo is receiving Residential Support Services from the Behavioral Health Team. He participates in the Participant Advisory Council, noting “having a voice gives me a sense of self-worth.” Theo says, “I will keep working on me, attend church, workout, and volunteer at Gift of Life, a donor program.”

Theo has been sober for five years. He is content in his quiet suburban apartment where you can find him reading his Bible, reflecting on his past, and dreaming about his future.

“In the past when I looked in a mirror I didn’t like what I saw, but now I look in the mirror, I’m proud of what I see. It took lots of hard work and I wouldn’t change my past, it got me to where I am today and keeps me going into the future!”



HOMELESS SERVICES

Throughout history, there has been a population living on the streets, impoverished. The size of the homeless population in the United States has fluctuated over the decades based on economic hardships (eg. Depression), impacts of a shift in population being discharged from psychiatric hospitals (Deinstitutionalization), influx of people experiencing tragedy or adjustments returning home (Vietnam War) and the limited supply of affordable housing options. Over the decades, the causes for homelessness vary from person to person, however, there has always been a societal desire to help community members that are suffering without basic necessities.

Over the years, Horizon House programs have provided for a person’s needs by offering a clean, safe place to stay, medical and psychiatric treatment, food, and clothing. We continue to provide immediate relief for men and women homeless in our community. Our continuum of services ranges from outreach to case management, to permanent housing support. Housing First, also known as rapid re-housing, provides permanent supportive housing without the requirement of sobriety or employment. It is believed that individuals are better able to move forward with treatment and long term goals when housing first is provided.

Horizon House’s Homeless Services works to assist individuals to find a path to recovery by developing goals that support self-determination, self-sufficiency, and re-entry into the community where they can lead productive lives. We partner with individuals by helping them obtain appropriate and necessary treatment, rehabilitation, and stable housing. With our support, they acquire independent living skills, gain employment or benefits and are able to regain a sense of success and satisfaction with their lives.

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In Memory of Dorothy Kern

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Andrew Keith Borsz

In Honor of Joseph Richard Barry, Jr.

Kevin McCadden and Jane McCreesh

In Honor of Horizon House Staff West Chester

Dawn Hertzler

In Honor of Michelle Rostick

Tim and Elizabeth Zeigler

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Tim Zeigler

BUILDING RELATIONSHIPS DEVELOPING A COMMUNITY'S FUTURE



HORIZON HOUSE

We Value People

We believe people should be treated with dignity, respect, fairness and consideration in environments that are safe and comfortable and that support individual advancement.

We Value Growth

We believe that personal growth is promoted through attention to present strengths and not past weaknesses. The development of community supports and resources enhances the quality of life.

We Value Diversity

We believe that an atmosphere of mutual respect for each other's differences adds quality to our services and is essential to the rehabilitation process.

We Value Shared Ideas

We believe that listening is a crucial part of effective communication and that consumers should actively participate in their service planning.

We Value Advocacy

We believe that everyone is responsible for bringing about the change necessary to benefit those we serve to the fullest extent.

...and believe services must be available as long as they are needed.

Community Dedication Over the Years



“The work we do is important. Consistent over 60 years is our ongoing commitment to meeting the changing needs of participants and their communities. The core of Horizon House is our belief that employees and staff are advocates for our participants, in the past, present and the future, always.” – Alex



“ It’s been a privilege to see our Horizon House services grow to serve those in need outside of the Philadelphia area while remaining loyal to our core principles. Since our founding, participants are respected and connecting them with the community is essential. Our goal remains to have participants lead satisfying, productive and successful lives in their community.” – Steve

S T A F F



“Most impactful is our ongoing commitment to community outreach. We’re consistently there for our participants and develop long lasting professional relationships built on trust. Working as a collaborative team strengthens our positive impact on participants. The most important question I ask of my colleagues and participants is “How can I help you?” – Lisa



“Creating and supporting positive futures for our participants motivates me each day. For many we are the only family they have.” – Rudolph

HORIZON HOUSE *history*

1952

Philadelphia
County

1982

Delaware
County

1985

Chester
County

HORIZON HOUSE EXPANDS & GROWS

1988

Bucks
County

1989

Delaware
State

1990

Montgomery
County

2009

Lehigh
County

future

2020

NEW MARKET WEST

We are building New Market West in West Philadelphia and will relocate to this location in early 2020.

FINANCIALS

YEAR ENDED JUNE 30, 2018 AND JUNE 30, 2017

HORIZON HOUSE, INC. AND AFFILIATES COMBINED STATEMENTS OF ACTIVITIES

JUNE 30, 2018

JUNE 30, 2017

REVENUE

Support and Revenue

Program Revenue	78,074,552	75,787,583
Grants and Contributions	2,531,109	2,069,098
Other	1,356,070	1,171,033

Total Support and Revenue:	81,961,731	79,027,714
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EXPENSES

Program Services

Mental Health, Drug and Alcohol	47,734,805	47,261,997
Intellectual Disability	23,599,325	23,189,968
Administration	10,025,744	9,183,364

Total Expenses:	81,359,874	79,635,329
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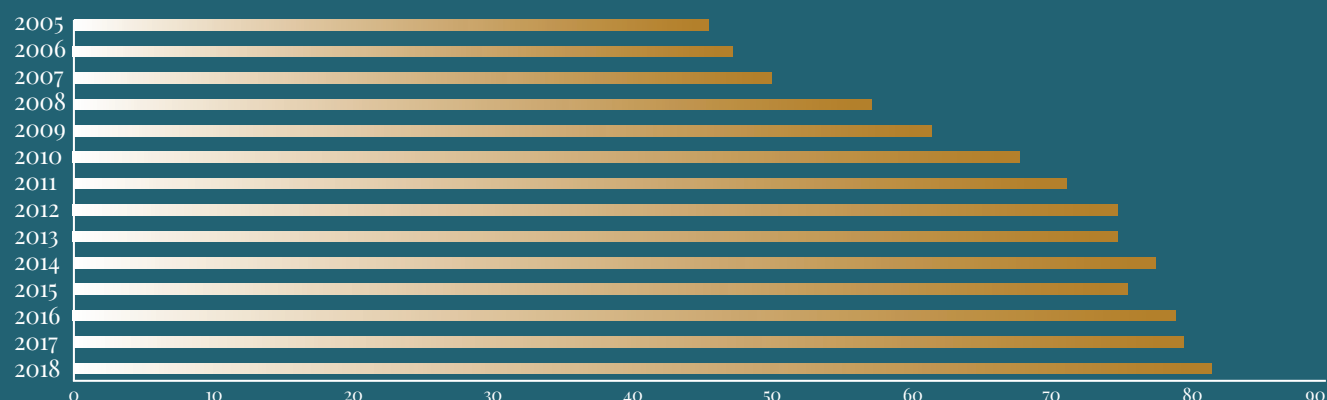
Other Items Impacting Unrestricted Net Assets:	2,542,911	867,939
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NET ASSETS

Net Assets Beginning of Year	4,434,079	4,053,755
Changes in Unrestricted Net Assets	3,144,768	260,324
Changes in Temporarily Restricted Net Assets	(60,000)	120,000
Total Changes in Net Assets	3,084,768	380,324

Net Assets Year End:	7,518,847	4,434,079
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TOTAL REVENUE BY YEAR (in millions)



PROGRAM SERVICES

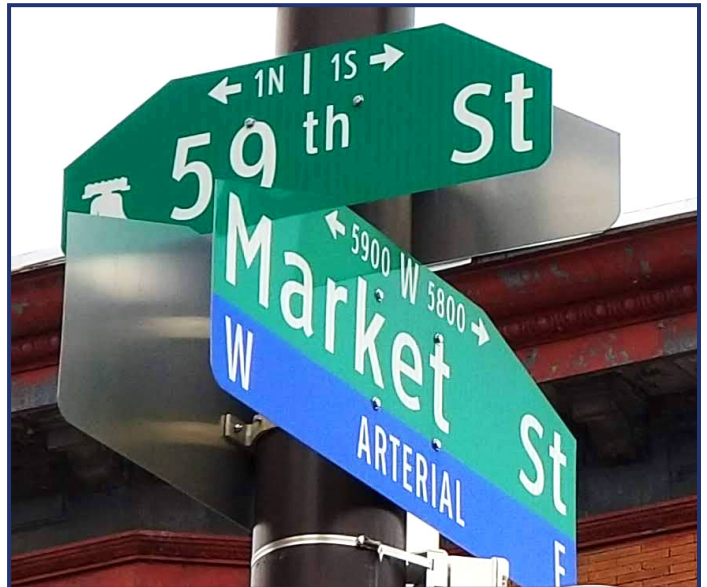
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